

Crystal Creek Caravan Park
Terms and Conditions

Site Rent:

All site rental is payable in advance during office hours. Should you wish to extend your stay please advise staff and make any payment due before 10am. There are no refunds of fees upon early departure. One power source per site only.

Visitors:

All visitors must report to reception upon arrival. Details must be recorded for legal reasons. A small fee is applicable for day visitors to the park.

Availability:

Check-in time is 11:30am for vans & 2pm for cabins.

Check-out time for all guests is 10am

Office Hours: MON-FRI 8.30am - 6pm

SAT-SUN 08:30am – 4pm

Alcohol:

Alcohol consumption is to be confined to the area of a guest's accommodation and the designated areas. Glass receptacles are not permitted in the pool area.

Noise:

No excessive noise is permitted. TV's, radios, music, and voices must be kept to a reasonably acceptable level, so as not to disturb other visitors. Generators are not allowed.

Fires:

THE USE OF ABOVE-GROUND BRAZIERS IS PERMITTED ONLY WHEN USED IN CONJUNCTION WITH A STAND PROVIDED.

YOU WILL FIND THEM LEANING UP AGAINST TREES THROUGHOUT THE PARK.

Mats, tarps and tents are not allowed on the grass in the powered section of the park.

Pets:

1. We welcome all pets, Guide dogs, and Hearing Dogs.
2. Visitors must ensure that when pets are not in their caravan/car/cabin they must be under strict control and on a short leash always.
3. Pets are not permitted in: the office, amenities block, pool/BBQ area, camp kitchen or laundry.
4. All droppings must be picked up and properly disposed of immediately.
5. Pets in Pet-Friendly cabins are prohibited from being on the furniture or beds. Any pet found to have been allowed onto furniture or beds will incur a \$150 surcharge to cover extra cleaning/replacement of linen as required.

Swimming:

Please always check the pool before getting in. We live in the rainforest and cannot help the odd snake that wants to go for a swim. We check the pool every morning for this reason.

Children must always be supervised by a responsible adult whilst within the swimming pool enclosure. If unaccompanied, children will be asked to leave. Pool hours are from 7am to 6pm.

Amenities:

Children are to be supervised by a responsible adult whilst using the amenities. All persons are requested to deposit any waste material in the bins provided and leave the area clean and tidy for others. Only use **the dump point** to empty the portable toilets. A rubbish bin for general waste is located near site 31. Please do not dispose of unwanted camping gear in or near our bins. If flushing anything other than toilet paper in the dump point or toilets, management reserves the right to show you how to locate and remove it from our septic system.

Smoking:

Smoking is not permitted in the amenities, laundry area, camp kitchen, office, or cabins (\$150.00 surcharge applies)

Water:

Our potable water is pumped from our bore. Please use sensibly.
Cars/caravans can only be washed if you use a bucket, using a hose is not allowed.

Driving/Parking:

Speed throughout the park is restricted to max. 10 km/h. Please Park your car on your site only.